

MOBILE DEVICE SECURITY TIPS

Whether using mobile banking, making online purchases or just keeping in touch with friends and family, the following guidelines will help you use your smart phone or tablet computer safely:

1. **Lock your device**– This will make unauthorized installation of malicious software more difficult.
2. **Install applications from trusted sources**– Some applications may be malicious—even if the source is trusted. If applications are requesting more permissions than seems necessary, uninstall it.
3. **Don't jailbreak your device**– Jailbreaking, or rooting, your device will bypass important controls in order to gain full access to the operating system. This allows malicious applications to bypass controls and access data owned by other apps.
4. **Keep the operating system and apps up to date** – Make sure the operating system and apps are updated regularly.
5. **Use mobile security software**–Make sure you install security software, such as an antivirus program, if available for your device.
6. **Block web ads**– Ads have become a favorite method for installing malicious code on mobile devices. Make sure to block them, if you can, or don't click them!
7. **Don't click suspicious links or attachments**– It is becoming increasingly difficult to spot phishing attempts, so be cautious about all communications you receive, including those that appear to be from “trusted” people or sources.
8. **Disable unneeded services**– While Bluetooth and NFC provide ease and convenience, they can also allow an unauthorized user to gain access to your data. Turn these features off when not needed.
9. **Don't use public Wi-Fi**– While connecting to free Wi-Fi hotspots to access data can help keep costs down, smartphones are vulnerable to malware and can be compromised when connected to unsecure public networks. When using a public wireless network, avoid logging into accounts, especially mobile banking or other financial apps.
10. **If lost or stolen** – For mobile banking users, contact both the bank and your wireless service provider immediately to report a lost or stolen device.

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